

HIGH ACUITY PROGRAM



WHAT IS THE HIGH ACUITY PROGRAM?

- Designed to support residents that have barriers to available Sex Offender Treatment
 - Persistent mental illness
 - Developmental disability
 - Traumatic Brain Injury
 - Other medical or cognitive factors
- Encourages treatment collaboration between all departments
 - Residential
 - Clinical
 - Security
 - Medical







WHO IS THE TEAM?

• Therapies Supervisor

- Adult Training Specialist
- RRC3 Activities Specialist
- Occupational Therapist
- RRC4
 - RRC3s
- Psychologist
 - Psychology Associates
- RPD
 - RRC2s



WHAT IS HIGH ACUITY PROGRAMMING?

- High Acuity offers core groups and ancillary groups designed to provide support with the following:
 - Emotion Regulation
 - Activities of Daily Living (ADLs)
 - Trauma Informed Safety
 - Relationships and Boundaries
 - Soft and Hard Skills Development



HIGH ACUITY PROGRAMMING

- All programming will occur directly in the milieu
- Core groups are led primarily by psychology associates
 - Dialectical Behavior Therapy (DBT)
 - Manualized Emotion Regulation
 - Safe Space Process Group
 - Healthy Boundaries and Relationships
 - Aggression Replacement Training (ART)
 - Activities of Daily Living
 - Classroom
 - Practical Application



ANCILLARY GROUPS

40 hours of group programming per week:

- Ancillary groups are designed to supplement core groups and target basic life and social skills, mindfulness, emotional regulation, and recreation.
- Groups include Seeking Solitude, Health and Self-Care, Elements of Communication, and Evolution of Music.

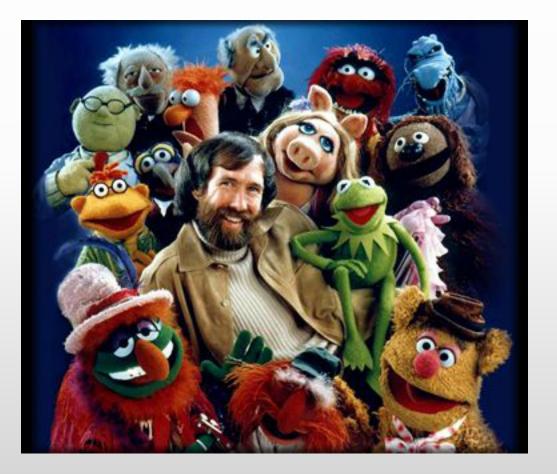




PSYCHOSOCIAL LEARNING

Social economy

- FA/PBSP
- Bx data tracking
- Quality of staff interaction
- Peer to peer regulatory mechanisms
- Sensory rooms
- Milieu construction



GOALS OF HIGH ACUITY

- Support our residents in developing skills needed to successfully attend and complete Sex Offender Treatment
- Create a safer environment for residents and staff members













PROGRAM NEEDS

- Residents considered high acuity require a specialized milieu
- RRC (paraprofessional) staff assigned to the unit may need additional training
- To identify champions of the institution a promotional opportunity was developed (RRC2 to RRC3) with a specialization geared toward treatment
- RRC4 position was created for additional supervisory support
- Occupational, Recreational, Vocational, and Specialized Clinical support as well



POSITION DESCRIPTION DEVELOPMENT

- High Acuity Workgroup (circa 2014)
- Staff in each job class developed a skeleton PDF to address the particular needs of residents that may be considered high acuity
- Therapies supervisor reviewed, revised, and submitted PDF changes to appointing authority
- Class, Comp, Union



HIRING FLOW

• RRC4

- RRC3 x 7
- Psychology Associates
- Psychologist 4
- Recreation Specialist
- Adult training Specialist
- Occupational Therapist

*Notes on targeted selection

Smart Quotes When you hire people that are smarter than you are, you prove you are smarter than they are

Mark Twain

RRC3 MILIEU SPECIALIST 6 WEEK TRAINING

Core Training:

- Psychiatric Emergency Response Team
- Psychosocial Treatment Methods (SMART, SLP)
- Mental Health First Aid
- Motivational Interviewing
- Dialectical Behavior Therapy
- Non-violent communication
- Life Space Crisis Intervention
- Aggression Replacement Training (WSART)
- Developmental Disabilities Administration
 Specialty Certification



RRC3 MILIEU SPECIALIST 6 WEEK TRAINING

Ancillary Training:

- Rapport Building with Consumers
- Professionalism in the Workplace
- Suicide Prevention
- Ethics in Clinical Practice
- Personality Pathology and Methods
- Group Dynamics
- Neurocognitive Disorders
- Developmental Drivers for Aggressive Behavior
- Empathic and Active Listening
- Developing Healthy Relationships with Institutionalized People
- Using Role Play in a Group Setting
- Boundary Setting
- Wellness and Life Balance



TEAM BUILDING AND CULTURAL CONSIDERATIONS

- Autonomy
- Involvement
- Relatedness
- Competence
- Team Development
- Authenticity and Genuineness of Leadership
- Buy-in from Existing and Veteran Staff
 - Staff training One week core training



CASE STUDY

Resident Challenges:

- Indecent Exposure (2013 = 24; 2014 = 13; 2015 = 16; 2016 = 16; 2017 = 2; 2018 = 0)
- Persistent Psychotic Symptoms
- Psychotic Aggression
- Limited to 30 60 minutes a day off-unit escorted movement
- Very Little Meaningful Social Engagement
- Considered Unamenable to Treatment for over a Decade

CASE STUDY

- Free from indecent exposure since April 2017
- Fewer observation reports indicating psychotic symptoms
- No current evidence of psychotic aggression or ideation
- Free movement throughout the facility
- Daily social engagement
- Enrolled in Sex Offender Treatment for first time in over a decade

CASE STUDY

Methods:

- Behavioral tracking system
- Peer socialization
- Milieu less restrictive environment
- Targeted habilitation treatment
- Medication Monitoring
- Therapeutic Interaction with staff

PROGRAM METRICS

- 17 out of 26 residents enrolled in Sex Offender treatment
- 7 residents enrolled for the first time ever (4-20 years)
- 1 LRA 3 Slated for LRA

Total Hours Offered Whole Program by Month



.....

Total Hours Offered Whole Program by Month



All Hours of Habilitation Programming Offered per High Acuity Resident

| measured by months | | JAN | FEB | MAR | APR | MAY | JUNE | JULY | AUG | SEPT | ост | NOV | DEC |
|--------------------|---|-----|-----|-----|-----|-----|------|------|-----|--------|----------|----------|--------|
| RESIDENT # | TREND | | | | | | | | | | | | |
| | \wedge | | | | | | | | | 11.00 | 65.00 | 73.50 | 44.25 |
| | | | | | | | | | | 8.00 | 31.00 | 24.00 | 18.00 |
| | N N | | | | | | | | | 19.50 | 72.50 | 67.75 | 47.25 |
| | in in | | | | | | | | | | | | |
| | Ń | | | | | | | | | 22.50 | 99.75 | 102.75 | 71.25 |
| | Ń | | | | | | | | | 8.00 | 24.00 | 20.00 | 15.00 |
| | | | | | | | | | | 21.50 | 99.75 | 83.00 | 64.25 |
| | - 'N | | | | | | | | | 19.50 | 59.00 | 53.00 | 41.25 |
| | | | | | | | | | | 25.50 | 70.00 | 59.00 | 47.00 |
| | | | | | | | | | | 23.50 | 71.50 | 70.00 | 51.25 |
| | | | | | | | | | | 23.50 | 57.00 | 64.00 | 47.25 |
| | | | | | | | | | | 16.00 | 84.00 | 85.00 | 57.00 |
| | \sim | | | | | | | | | 2.00 | 5.00 | 4.00 | 3.00 |
| | \sim | | | | | | | | | 12.50 | 36.00 | 32.00 | 24.00 |
| | \sim | | | | | | | | | 10.00 | 36.00 | 32.00 | 24.00 |
| | \sim | | | | | | | | | 4.00 | 15.00 | 12.00 | 9.00 |
| | \sim | | | | | | | | | 13.50 | 50.00 | 46.00 | 35.25 |
| | <u> </u> | | | | | | | | | 8.00 | 16.00 | 16.00 | 12.00 |
| | \sim | | | | | | | | | 15.50 | 47.00 | 63.00 | 47.25 |
| | Ň | | | | | | | | | 10.00 | | | |
| | - in | | | | | | | | | | 23.00 | 20.00 | 15.00 |
| | · · · · · | | | | | | | | | 17.50 | 65.75 | 65.00 | 49.25 |
| | Γ. | | | | | | | | | 6.00 | 16.00 | 20.00 | 14.00 |
| | n n | | | | | | | | | 12.00 | 29.00 | 29.00 | 18.00 |
| | ~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~ | | | | | | | | | 23.50 | 94.00 | 89.00 | 67.25 |
| | 1 | | | | | | | | | 15.50 | 40.00 | 40.00 | 30.00 |
| | | | | | | | | | | | | | |
| | | | | | | | | | | | | | |
| HIGH ACUITY TOTALS | | - | - | - | - | - | - | - | - | 348.50 | 1,206.25 | 1,170.00 | 851.75 |

All Hours of Habilitation Programming Offered per High Acuity Resident

| measured by months | JAN | FEB | MAR | APR | MAY | JUNE | JULY | AUG | SEPT | ост | NOV | DEC |
|--------------------|-------|--------|--------|-----|-----|------|------|-----|------|-----|-----|-----|
| RESIDENT # TREND | - | | | | | | | | | | | |
| 1 | 15.00 | 31.00 | 28.00 | | | | | | | | | |
| <u>`</u> | 26.00 | 32.00 | 28.00 | | | | | | | | | |
| 1 | 10.00 | 54.00 | 51.00 | | | | | | | | | |
| 1 | | | | | | | | | | | | |
| | 33.00 | 36.00 | 28.00 | | | | | | | | | |
| | 4.00 | 23.00 | 24.00 | | | | | | | | | |
| / | 26.00 | 43.00 | 46.00 | | | | | | | | | |
| / | 65.25 | 90.00 | 84.00 | | | | | | | | | |
| | 61.25 | 61.00 | 67.00 | | | | | | | | | |
| 1 | 54.00 | 74.00 | 70.00 | | | | | | | | | |
| ^ | 69.00 | 89.00 | 78.00 | | | | | | | | | |
| | 29.00 | 48.00 | 41.00 | | | | | | | | | |
| \land | 62.00 | 75.00 | 68.00 | | | | | | | | | |
| 1 | 7.00 | 7.00 | 8.00 | | | | | | | | | |
| | - | - | | | | | | | | | | |
| 1 | 14.00 | 18.00 | 17.00 | | | | | | | | | |
| | 23.00 | 25.00 | 28.00 | | | | | | | | | |
| 1 | | | | | | | | | | | | |
| ~ ~ | 7.00 | 7.00 | 8.00 | | | | | | | | | |
| | 15.00 | 18.00 | 16.00 | | | | | | | | | |
| | 20.00 | 19.00 | 20.00 | | | | | | | | | |
| 1 | 16.00 | 16.00 | 15.00 | | | | | | | | | |
| | 70.50 | 72.00 | 67.00 | | | | | | | | | |
| / | 20.00 | 25.00 | 28.00 | | | | | | | | | |
| A | 16.00 | 18.00 | 16.00 | | | | | | | | | |
| | 5.00 | 7.00 | 8.00 | | | | | | | | | |
| Γ | 44.00 | 56.00 | 54.00 | | | | | | | | | |
| 7 | 14.00 | 13.00 | - | | | | | | | | | |
| | | | | | | | | | | | | |
| | | | | | | | | | | | | |
| | | 957.00 | 898.00 | - | - | - | - | - | - | - | - | - |